An Evolutionary Cross Roads

Ian Burgess CTO SymetrIQ

Evolution or Revolution

“All Evolution in thought and conduct must first appear as heresy and misconduct”

George Bernard Shaw

"Technology can bring benefit if and only if it diminishes a limitation"

Dr Eliyhu M Goldratt

What are the Internal Technology Changes?

1617
John Napier invented logarithms and constructs

1642
Blasie Pascal constructs adding machine

1694
Leibniz constructs first mechanical device to +-/*

2010
Utility Computing

What are the External Changes?

Economic Change

SAAS Marketing

Budget Accountability

Project horror stories

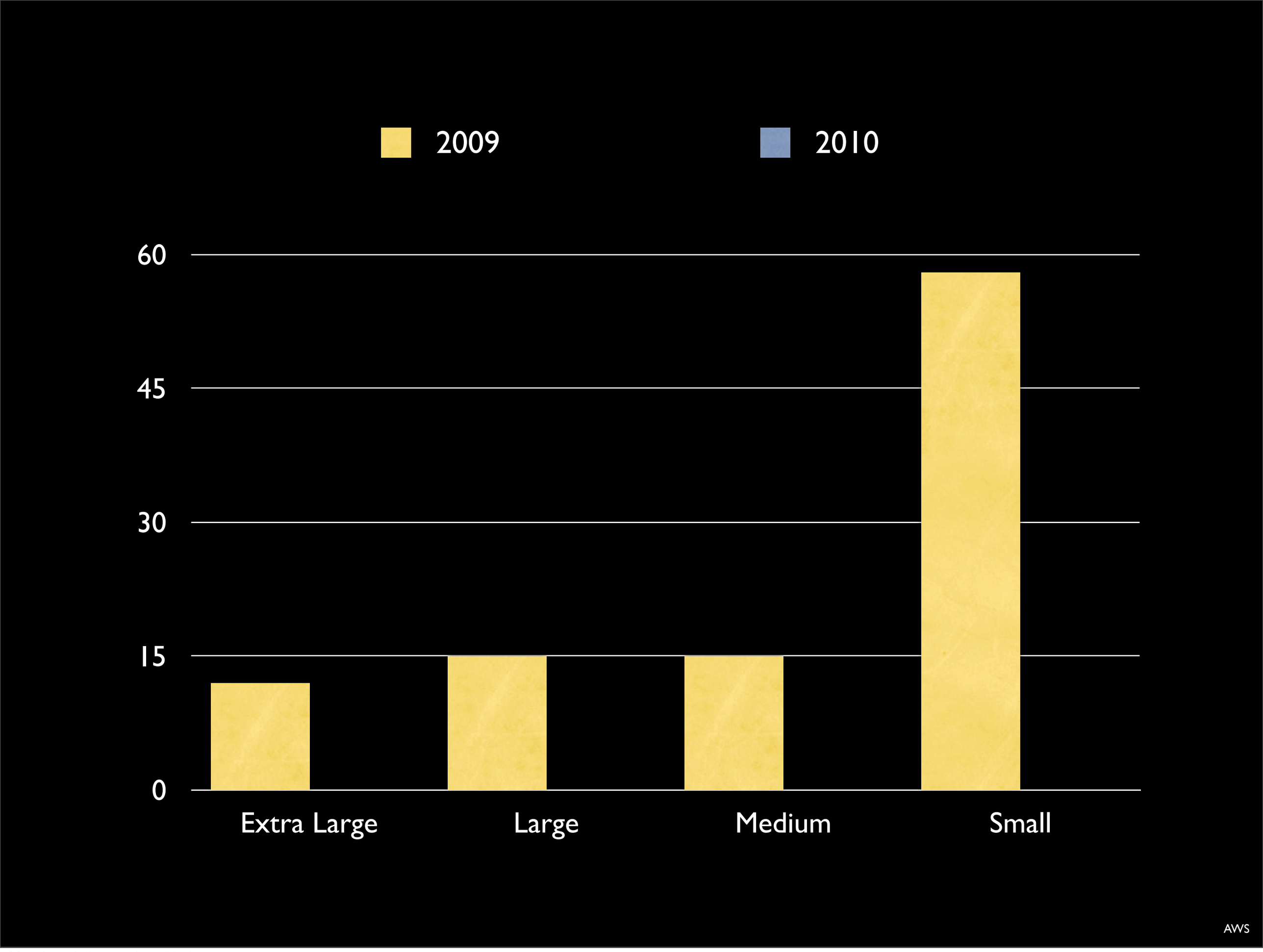
Improvements in Virtulisation

2014 year most project will have to account for carbon remuneration

Changes in Public Cloud Usage IO Outsourcing

By 2012, 20 percent of businesses will own no IT assets. Several interrelated trends are driving the movement toward decreased IT hardware assets, such as virtualization, cloud-enabled services, and employees running personal desktops and notebook systems on corporate networks.

Gartner


2009
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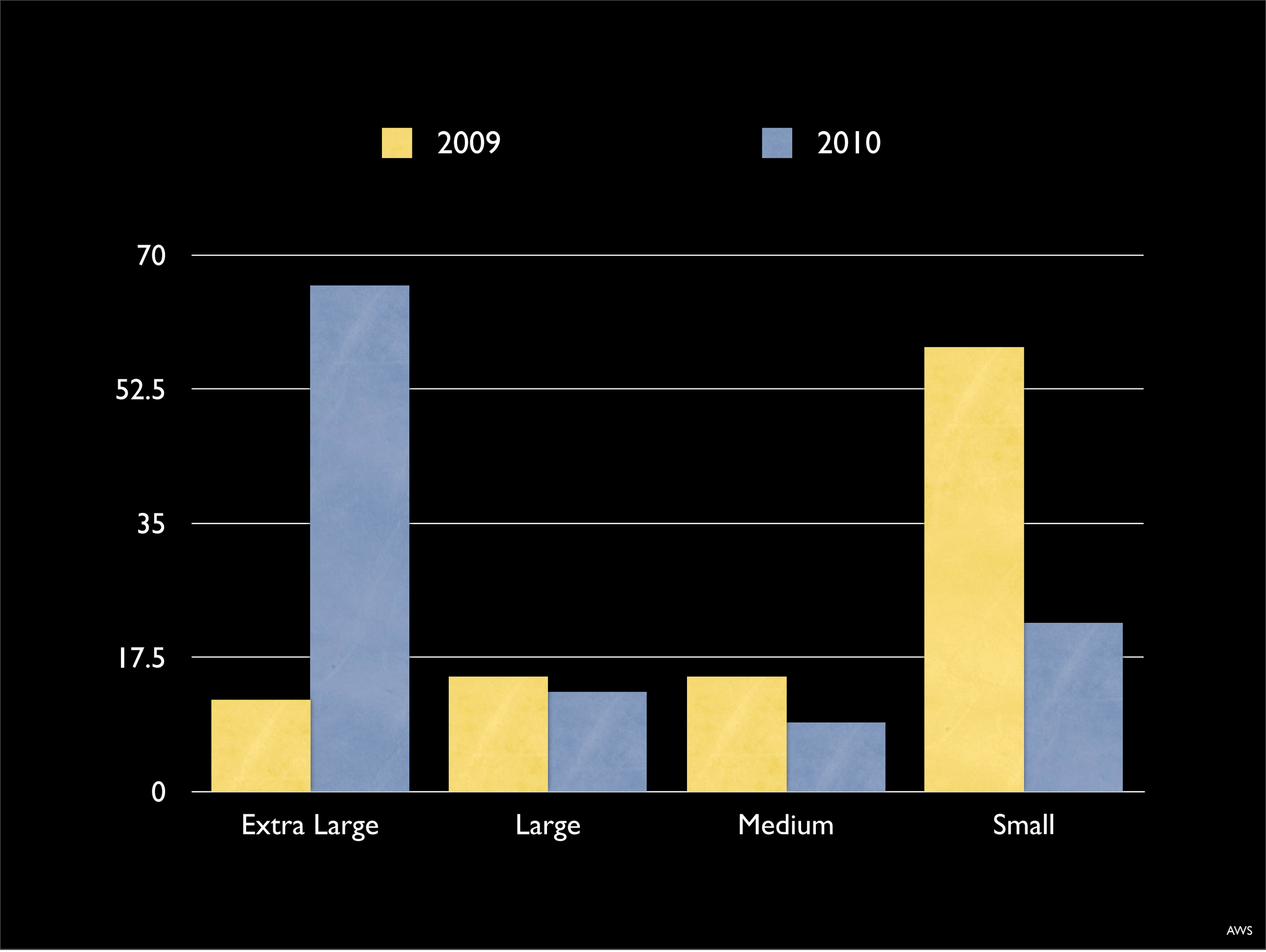
2009
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70
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Changes in ITO and IO

2009

According to a survey jointly conducted by Bernstein Research and Everest Research Institute, if the business environment of IT customers were to substantially weaken, most buyers believe that there will be a slowdown in on-shore budgets and they will look to move work offshore, which might benefit offshore suppliers

2010

More of the same within BPO, ITO and IO
IT Business Cases Critical
IT Staff Skill Changes

Growth In Outsourcing - Lack of Skills

55%

The proportion of outsourcing decision-makers who said their organisations aren't effective or only somewhat effective at assessing the risks of outsourced projects

75%

The proportion of respondents who said their organisation don't always clearly define requirements of outsourced projects.

50%

The proportion of respondents who said their outsourcing team members don't have the project management experience and skills to do the job.

Risky Business: Organizational Effectiveness at Managing Risk of Outsourcing

What is the Perception?

External Perception

Take Technology of the Critical Path

IT is a blocker to projects

A supporting function not strategic

Large volumes of low level staff

Whats Wrong with this Perception

It distances IT from the strategic and tactical change

Take Technology off the Critical Path

Weakens the position of the IT department

What Changes need to be made to the IT Department?

What is IT HR time and budget being spent on in progressive IT Departments?

Interpersonal Skills

Business Skills

Technical Skills

Retaining Staff

Recruiting Staff

CIO Insight

Changing the IT department?

The Lazy Systems Admin
Project Manager
Contract Manager

Qualifications

Technical

Business

Strategic

Department Structure

Small in Size (not Less People)

Cross Functional Knowledge Workers

Less Core Level IT Skills

Ian Burgess

www.ianburgess.me.uk

www.symetrlQ.com